
DI-720 and DI-730 Series USB Driver Installation for 64-bit Windows Vista and 64-bit Windows 7

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Symptoms

DI-720, DI-722, and DI-730 series USB drivers do not automatically install under Windows 7.

Cause

Windows 7 will not automatically install "unsigned" drivers.

Resolution

To resolve this issue:

Manually Install the drivers

Download the Drivers

Download the 64-bit DI-720/730 USB drivers at <http://www.dataq.com/support/downloads/DI-720-U.zip>.

Disable Driver Signature Enforcement

When installing a DI-720/730 series, USB instrument on a 64-bit Windows Vista/7 PC, begin by disabling driver signature enforcement.*

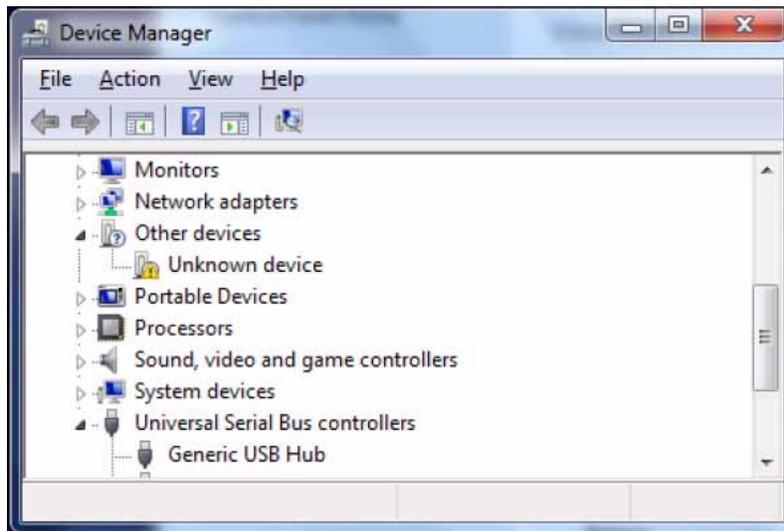
1. Reboot your PC and press the **F8** key before Windows loads to enter the "Advanced Boot Options" menu.
2. From the "Advanced Boot Options" menu, select "Disable Driver Signature Enforcement," and press **Enter**.

Note: You must disable driver signature enforcement each time you reboot your PC.

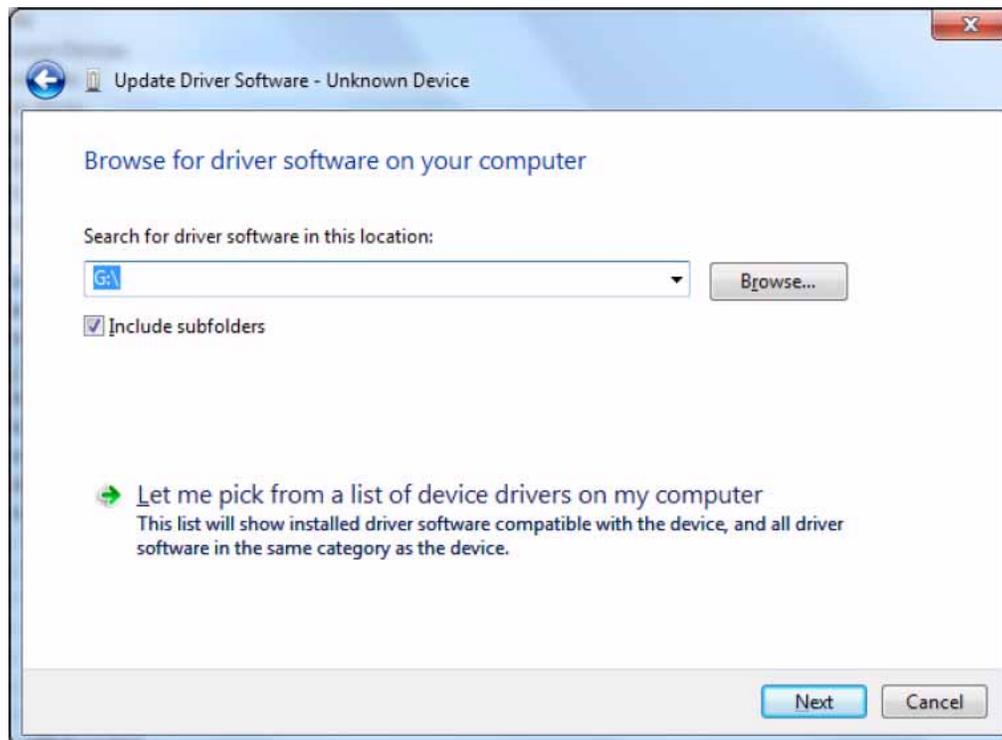
Install the Drivers

1. Once Windows has finished loading, plug your DI-720/730 series instrument into an available USB port.

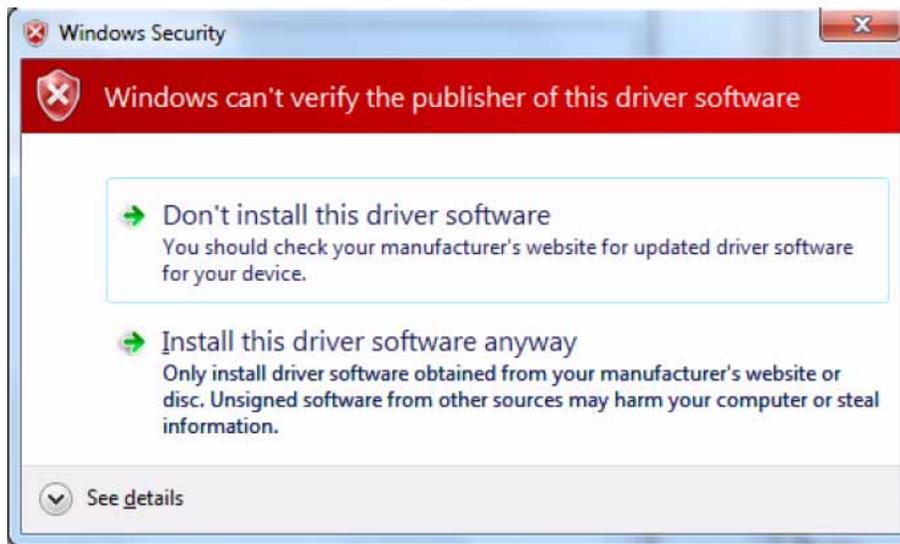
2. With the DI-720/730 connected, navigate to the Windows Device Manager (Start>>Computer>>Device Manager). You'll find the unit listed under "Other Devices" as an "Unknown Device."



3. Right-click on the "Unknown Device" and choose "Update Driver Software..."
4. Choose "Browse my Computer for driver software." Navigate to the location of the driver and click "Next."



5. When notified that “Windows can't verify the publisher of this driver software,” choose “Install this driver software anyway.”



6. With the driver properly installed, your DI-720/730 series instrument will appear in the Windows Device Manager under “Universal Serial Bus controllers.”



Once the USB drivers are installed, you can install WINDAQ.

Applies To

DI-720, DI-722, and DI-730 series USB products using 64-bit Windows Vista and 64-bit Windows 7.

** Disabling driver signature enforcement is a temporary measure that will no longer be necessary once the DI-720/730 USB driver is digitally signed by Microsoft. We are currently in the process of getting the driver signed. Please [subscribe to our RSS feed](#) for immediate updates.*